

UNDERSTANDING IUPUI STUDENTS

IUPUI Early Career Teaching Academy (ECTA) Program
February 3, 2017

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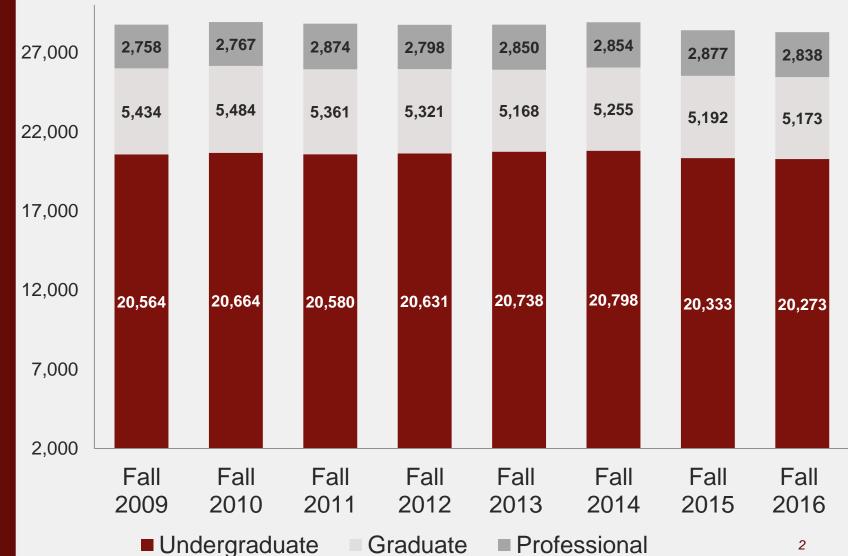


Student Characteristics and Enrollment



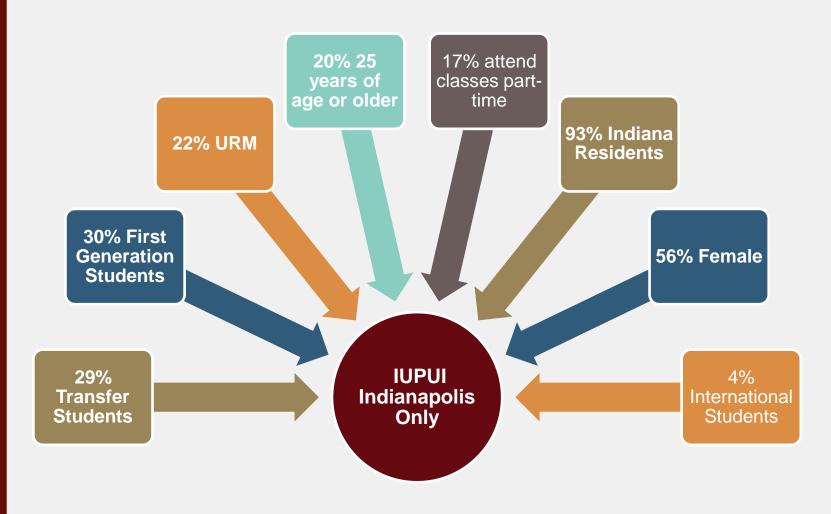
Student Enrollment

IUPUI Indianapolis Includes Part-Time and Full-Time, 2016 Total 28,284 Total Enrollment IUPUI IN and CO = 29,804





Undergraduates 2016





URM- Underrepresented minority includes African American, Native American, Latino/a, Pacific Islander, and Two or More Races.

Students of Color Undergraduates

IUPUI Indianapolis





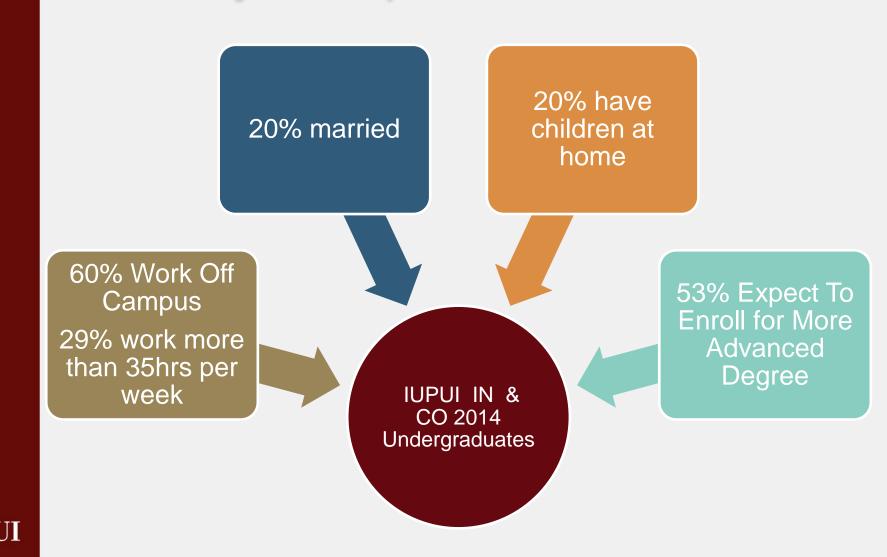
Where Do They Come From

- IUPUI students represent all 92 counties in Indiana
- 74% of all Indiana IUPUI students come from Marion county or a surrounding county or Lake county
- In fall 2016, IUPUI served students from 146 other countries and all 50 states including Puerto Rico and District of Columbia
- Most out of states students came from Illinois (n= 993),Ohio (n=504), California (n= 402),Michigan (n= 342)
- The top three countries are India (n=2253),
 China (n=1326), Saudi Arabia (n= 1257)

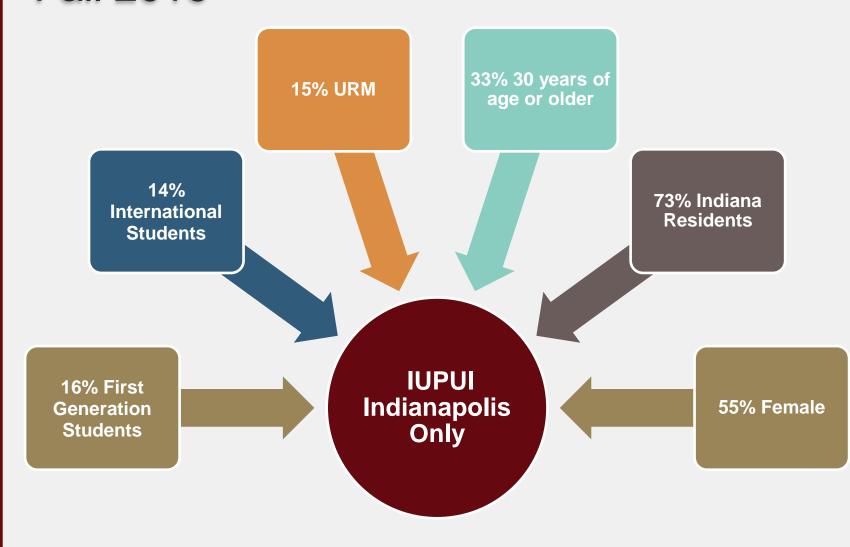


Undergraduate Students

Source Continuing Student Survey



Graduate and Professional Students Fall 2016





URM- Underrepresented minority includes African American, Native American, Latino/a, Pacific Islander, and Two or More Races.

New Beginners and External Transfers

IUPUI Indianapolis Includes Part-Time and Full-Time



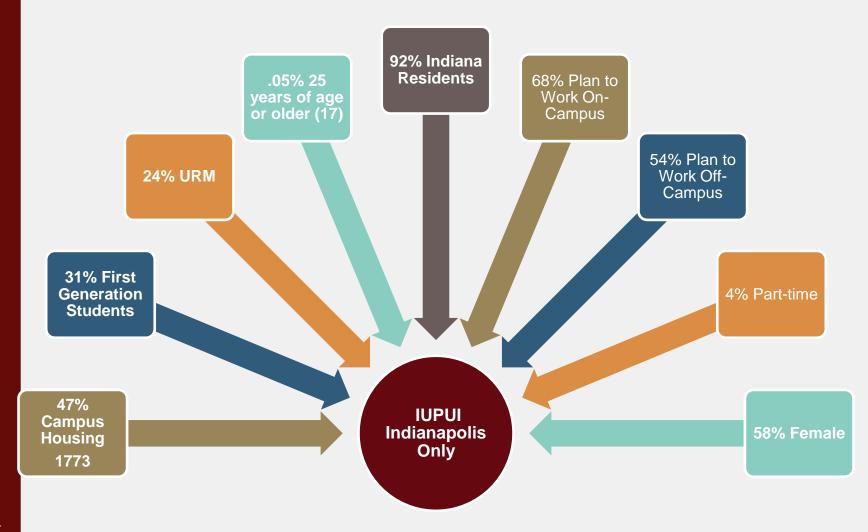


Class of 2019 (New Beginners)

- Largest incoming class in history.
- Most diverse class (largest number of African American and Latino/a students).
- Better prepared academically.
- More students living on campus.
- Expect to be engaged in and outside of the classroom.
- Many are first-generation college students.
- Committed to their majors and academic goals.
- Attempting more credit hours.
- Concerned about ability to finance college education.
- Committed to earning degree at IUPUI.
- Majority plan to engage in High-Impact Practices (service learning/community service, undergraduate research, and internships)



New Beginners 2016

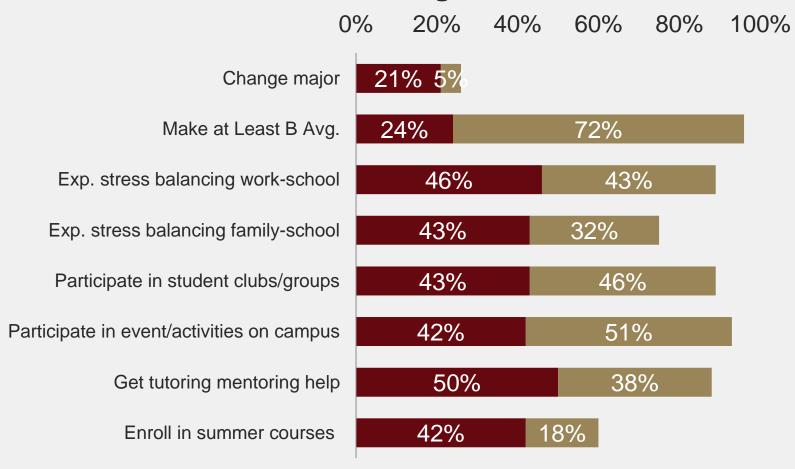




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Student Expectations and Planned Behaviors





Very Good Chance

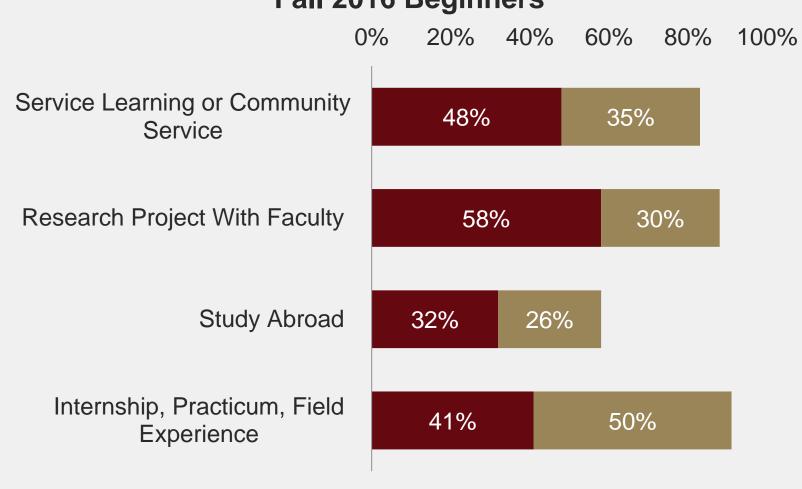


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■ Some Chance

Planned Participation in High-Impact Practices





Very Good Chance



■ Some Chance

High Impact Practices

Through the LEAP initiative, AAC&U has published research on a set of widely tested teaching and learning strategies and programs that—when done well—have substantial educational benefits, especially for traditionally underserved students. The elements of good teaching and learning embedded in these practices can be applied in many settings, including in traditional classrooms as well as special programs, and in co-curricular settings.

- ★ First-Year Seminars and Experiences
- ★ Common Intellectual Experiences
- **★** Learning Communities
- **★** Writing-Intensive Courses
- ★ Collaborative Assignments and Projects

- ★ Undergraduate Research
- ★ Diversity/Global Learning
- ★ Service Learning, Community-Based Learning
- **★** Internships
- **★** Capstone Courses and Projects



High Impact Practices Benefits and Outcomes

High Impact practices are positively associated with:

- Persistence and GPAs
- Deep approaches to learning
- Higher rates of student-faculty interaction
- Increases in critical thinking and writing skills
- Greater appreciation for diversity
- Higher student engagement overall



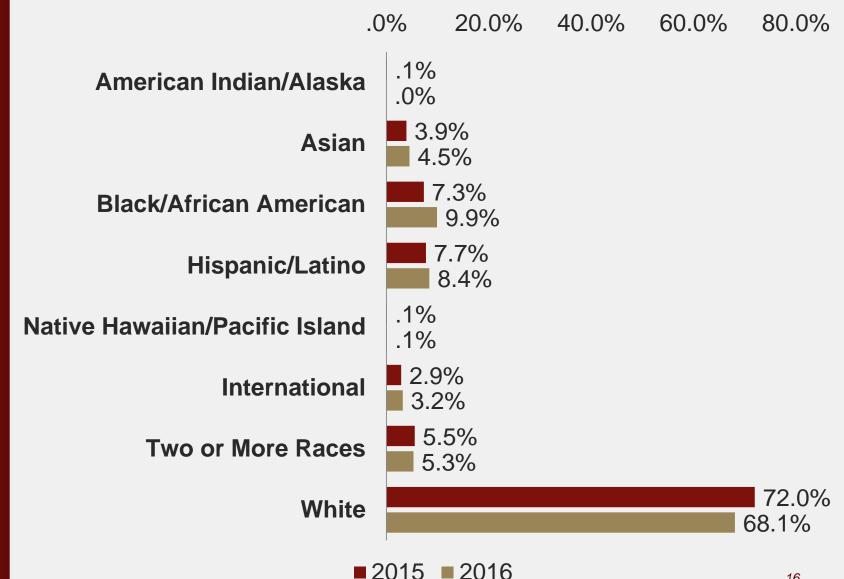
Bronwell, J & Swaner, L (2010); NSSE, (2007); Kuh (2008); Hansen & Chism, (2017, in press)

Faculty Can Ensure HIPs are Done Well by:

- Setting expectations at appropriately high levels
- Ensuring that students have a significant investment of time and effort
- Structure classroom to ensure interactions with faculty and peers
- Ensure students have experiences with diversity
- Provide frequent and constructive feedback to improve learning
- Provide periodic and structured opportunities for reflection
- Provide relevance through real-world applications
- Provide opportunities for public demonstrations of competence (Kuh, 2008; Kuh & O'Donnell, 2013)



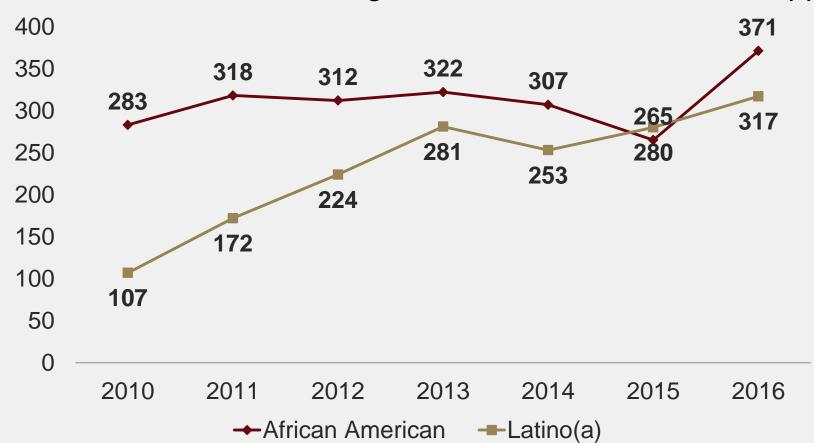
Beginners Ethnicity





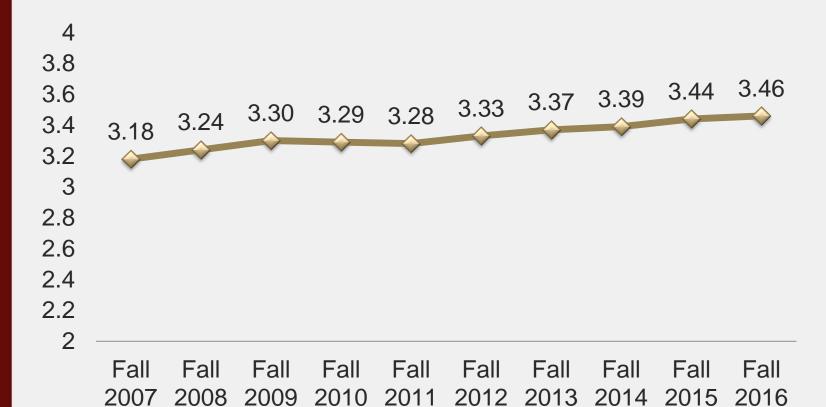
Underrepresented Students

IUPUI IN Number First-Time Beginners African American and Latino(a)





Average High School GPA

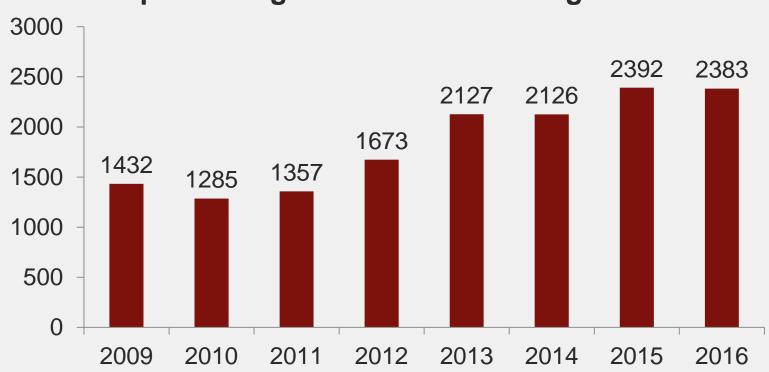


→Average Beginner GPA



Number of Academic Honors

Graduated with Indiana Academic Honors Diploma Beginners First-Time Beginners





Developmental Math Placement

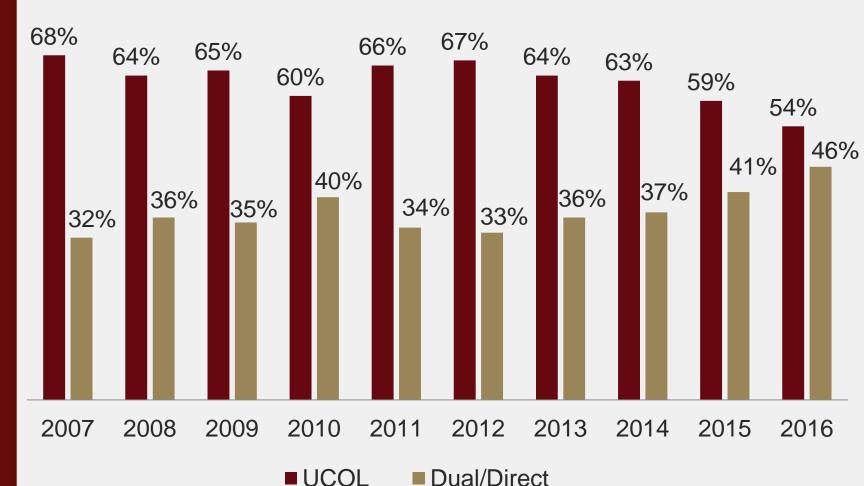
% Placed into Developmental Math







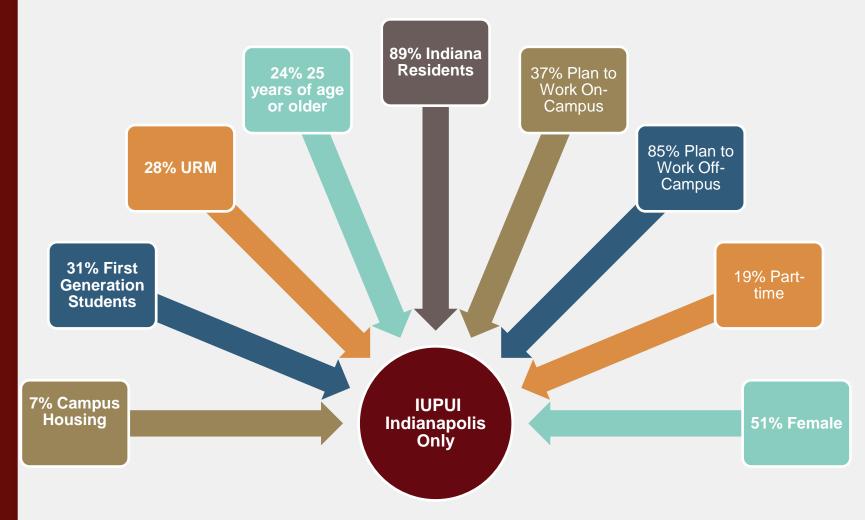
New Beginners Direct/Dual and University College Admits





2015 University College One-Year Retention 65%, Direct/Dual Admit 78%, Overall IUPUI Indianapolis Retention Rate FT, FT Retained IUPUI IN Campus 70%

New External Transfers 2016

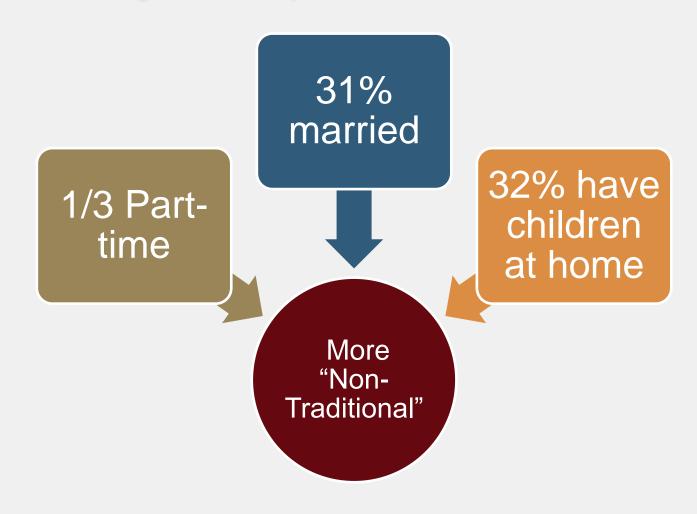




URM- Underrepresented minority includes African American, Native American, Latino/a, Pacific Islander, and Two or More Races.

All Transfer Students

Source Continuing Student Survey





Point to Consider

Many students attending IUPUI possess characteristics that place them at a greater risk for academic failure and attrition:

- First generation college students
- From low-income backgrounds
- Attend classes part-time
- Did not begin here (transferred from another institution)
- Live off campus
- Have significant external commitments (off-campus work, caring for dependents, household responsibilities, commuting to campus)



Role in Student Success

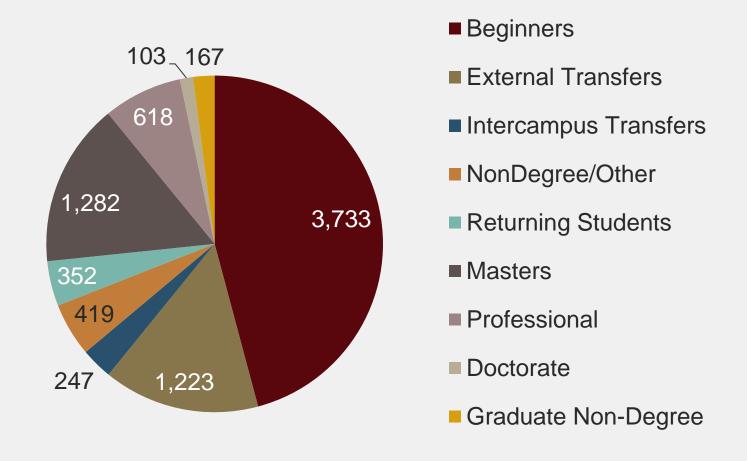
- IUPUI students are often juggling work and family responsibilities along with school, and may need support in terms of achieving their academic goals.
- Faculty members often provide students with the informational, personal, and academic support necessary for them to attain academic success.





IUPUI New Students

2016 Indianapolis Only New Students Based on Admissions Data N=8,144

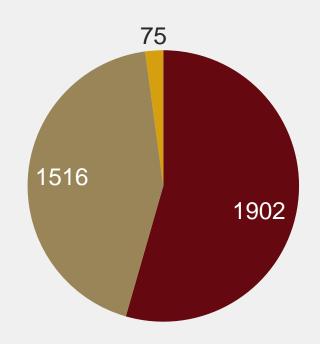




Transfer Students Make up Over 40% Total 2014-2015 FY Bachelor Degrees

Total Bachelor Degrees Conferred 2014-15 FY Indianapolis Only N=3,493

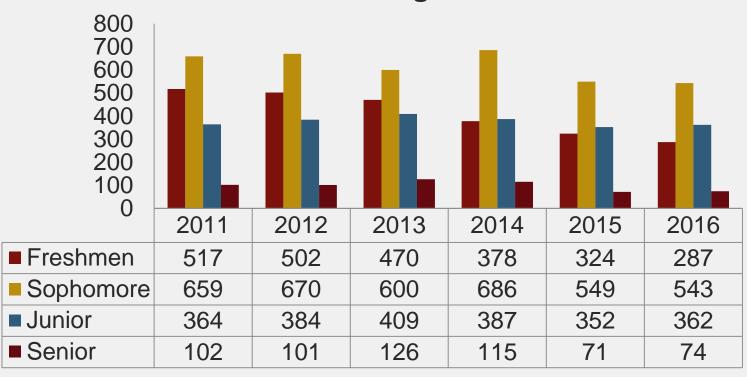
■ Beginners (FYU) ■ External and Internal Transfers ■ All Others





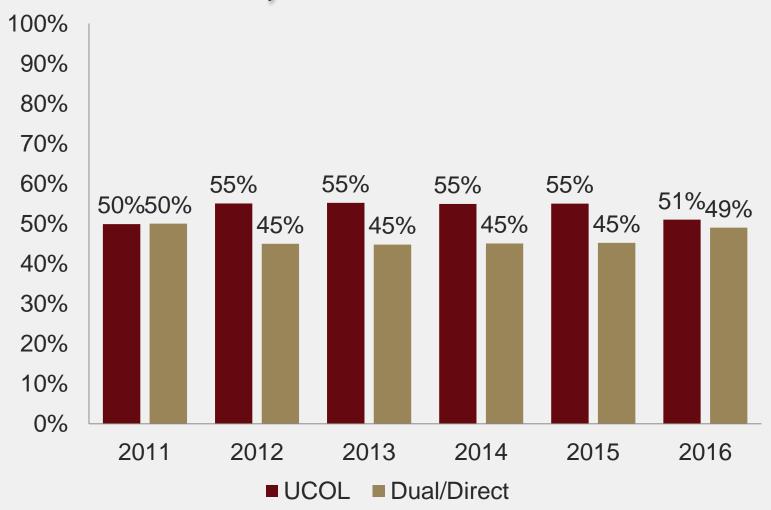
New External Transfers by Class Standing

Number of External Transfers by Class Standing





New External Transfers Direct/Dual and University College Admits (Part-Time and Full-Time)







Why Do Students Come to IUPUI?



Top 10 Reasons For Choosing IUPUI New Beginners Fall 2016

- 1. Availability of specific academic programs (majors)
- Career and job opportunities available in Indianapolis after I complete my degree.
- 3. Job, career, and internship opportunities available in Indianapolis while attending school
- 4. Graduates get good jobs
- 5. Availability of financial aid/scholarship
- 6. Opportunity for an IU or Purdue Degree
- 7. Cost
- 8. IUPUI's reputation
- 9. Social climate/activities at the college
- Social opportunities associated with IUPUI located in the city of Indianapolis



Top 10 Reasons For Choosing IUPUI New External Transfers Fall 2016

- 1. Graduates get good jobs
- 2. Availability of specific academic programs (majors)
- 3. Opportunity for an IU or Purdue Degree
- Career and job opportunities available in Indianapolis after I complete my degree.
- 5. IUPUI's reputation
- 6. Availability of financial aid/scholarship
- Job, career, and internship opportunities available in Indianapolis while attending school
- 8. Cost
- 9. Social climate/activities at the college
- 10. Wanted to live near home





PROGRESS ON RETENTION AND GRADUATION RATES

One-Year Retention Rates First-time, Full-time Beginners

| One-Year Retention Rate by Type | 2011– 2012 | 2012– 2013 | 2013– 2014 | 2014- 2015 | 2015- 2016 |
|---|---------------|---------------|---------------|---------------|---------------|
| IUPUI* (includes all degree seeking—bachelor's, associate, certificates) | 72.3% | 71.7% | 70.8% | 73.4% | 73.8% |
| IUPUI* (includes only bachelor's degree seeking) | 72.2% | 71.9% | 70.9% | 73.8% | 73.9% |
| IUPUI Indianapolis (includes all degree seeking—bachelor's, associate, certificates) | 73.8% | 72.7% | 71.7% | 74.4% | 75.1% |
| IUPUI Indianapolis (includes only bachelor's degree seeking) | 73.6% | 73.0% | 71.8% | 74.9% | 75.1% |
| IUPUI Columbus - (includes all degree seeking—bachelor's, associate, certificates) | 58.1% | 60.1% | 59.0% | 62.2% | 57.7% |
| IUPUI Columbus - (includes only bachelor's degree seeking) | 58.4% | 60.3% | 59.4% | 62.1% | 59.0% |
| IUPUI Indianapolis (includes all degree seeking—bachelor's, associate, certificates) retained at IUPUI Indianapolis | 69.2% | 68.0% | 67.0% | 68.7% | 69.9% |



^{*} IUPUI official always includes Columbus

Proposed Aspirational Rates For Strategic Plan Indicators

| | Current | 2020 | 2025 |
|----------------------|---------|------|------|
| One-Year Retention | 74% | 80% | 85% |
| Four-Year Graduation | 24% | 25% | 30% |
| Six-Year Graduation | 45% | 50% | 55% |



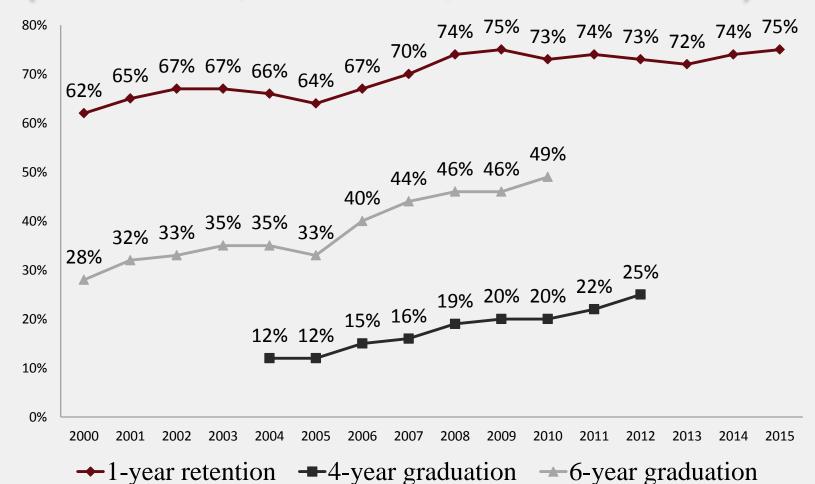
^{*}Current is IUPUI Indianapolis and Columbus (all degrees, retained or graduated any IU Campus)

ICHE Performance Funding

- Degree completion
 - At-risk degree completion (Pell Eligible)
- High impact degree completion (STEM Fields)
- Persistence
- Remediation success (only 2-year)
- On-time graduation (What is the change in a school's the two-year and four-year graduation rates for first-time, full-time students?)
- Institution selected measure

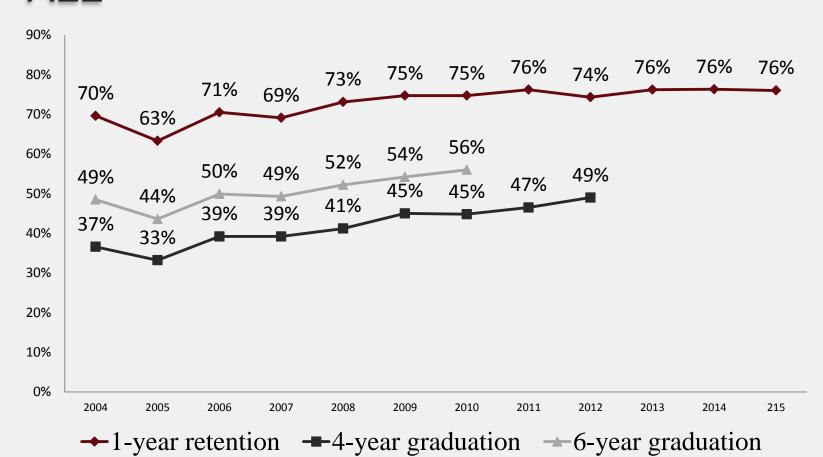


Indianapolis Only FTFT Cohort Retention and Graduation Rate (Bachelor's, Associate, and Certificate)





IUPUI Indianapolis External Transfers Retention and Graduation Rate (Bachelor Degree Seeking Full-Time) ALL





2016 New External Transfers Top Transfer Institutions

| Last Post-Secondary School | N | % |
|--------------------------------|-----|-------|
| Ivy Tech Comm Coll | 366 | 36.8% |
| Ivy Tech Comm Coll Indianapls | 317 | 31.9% |
| Ivy Tech Comm Coll Bloomington | 24 | 2.4% |
| Ivy Tech Comm Coll Lafaytte | 25 | 2.5% |
| Vincennes University | 51 | 5.1% |
| Ball State University | 36 | 3.6% |
| Indiana St Univ Terre Haute | 49 | 4.9% |
| Purdue Univ West Lafayette | 41 | 4.1% |
| Univ Indianapolis | 31 | 3.1% |
| Univ Southern Indiana | 26 | 2.6% |



^{* (}Approximately 63% of transfers come from these institutions)

2015 Indianapolis Full-Time New External Transfers Academic Performance and Retention

| Last Post-Secondary School | N | Transfer GPA | Fall GPA | % Fall-Fall Retention IUPUI IN |
|--|-----|-----------------|-------------|--------------------------------------|
| Ivy Tech Community College Indianapolis | 280 | 3.02 | 2.34 | 72% |
| Vincennes University | 40 | 2.96 | 1.52 | 65% |
| Purdue University West Lafayette | 32 | 2.46 | 2.83 | 78% |
| Indiana State University Terre Haute | 44 | 2.90 | 2.54 | 77% |
| Ball State University | 46 | 2.71 | 2.57 | 80% |
| University of Indianapolis | 24 | 2.89 | 2.73 | 83% |
| University of Southern Indiana | 19 | 3.00 | 2.51 | 68% |
| Ivy Tech Community College Bloomington | 17 | 2.94 | 3.00 | 76% |
| Ivy Tech Community College Lafayette | 15 | 3.02 | 1.91 | 80% |
| All 2015 Indianapolis External Transfers | 979 | 2.93 | 2.52 | 74% |



Official Peer Institutions

Retention cohort 2014, Four-Year Graduation and Six-Year Graduation 2009 (First-Time, Full-Time Bachelor Degree Seeking)

| Peer Institutions | One-Year Retention | Four-Year Graduation | Six-Year Graduation |
|------------------------------|-----------------------|-------------------------|------------------------|
| University at Buffalo - SUNY | 88% | 55% | 74% |
| Temple University | 90% | 43% | 71% |
| Univ. of South Florida | 88% | 43% | 68% |
| Virginia Commonwealth | 86% | 37% | 62% |
| Univ. of Illinois-Chicago | 81% | 34% | 60% |
| Univ. of Alabama-Birmingham | 79% | 32% | 55% |
| Univ. of Cincinnati | 88% | 28% | 65% |
| Univ. of Utah | 89% | 28% | 64% |
| Univ. of Louisville | 79% | 25% | 53% |
| IUPUI | 74% | 19% | 45% |
| Univ. of Colorado-Denver | 68% | 17% | 46% |
| Univ. of New Mexico | 80% | 15% | 47% |
| Wayne State University | 77% | 11% | 35% |



Selected and Peer Institutions

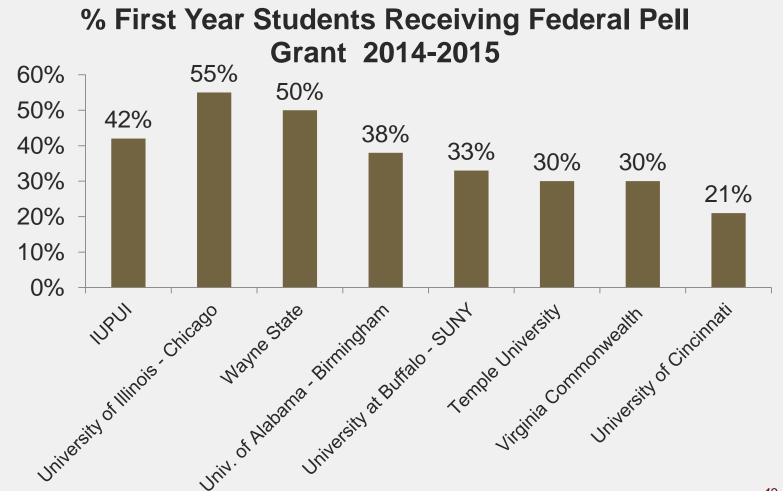
Retention 2014, Four-Year Graduation and Six-Year Graduation 2009 (First-Time, Full-Time Bachelor Degree Seeking)

| Peer Institutions | One-Year Retention | Four-Year Graduation | Six-Year Graduation |
|-------------------------------|-----------------------|-------------------------|------------------------|
| Univ. of Pittsburgh | 92% | 64% | 82% |
| Temple University | 90% | 43% | 71% |
| Virginia Commonwealth | 86% | 37% | 62% |
| Univ. of Illinois-Chicago | 81% | 34% | 60% |
| Univ. of Alabama-Birmingham | 79% | 32% | 55% |
| Univ. of Cincinnati | 88% | 28% | 65% |
| Georgia State University | 80% | 24% | 54% |
| Univ. of Missouri-Kansas City | 75% | 23% | 49% |
| Univ. of Missouri-St. Louis | 75% | 22% | 41% |
| Univ. of Toledo | 72% | 20% | 42% |
| IUPUI | 74% | 19% | 45% |
| Portland State University | 71% | 19% | 42% |
| Univ. of Massachusetts-Boston | 78% | 17% | 42% |
| Univ. of Memphis | 77% | 17% | 45% |
| Cleveland State University | 71% | 16% | 39% |
| Univ. of New Orleans | 62% | 15% | 35% |
| Univ. of Wisconsin-Milwaukee | 72% | 14% | 41% |
| CUNY City College | 87% | 11% | 44% |
| Wayne State University | 77% | 11% | 35% |
| Univ. of Houston-Downtown | 66% | 1% | 13% ₄₂ |



Source: IPEDS College Navigator

Difference Between IUPUI Peers Pell Grant Recipients

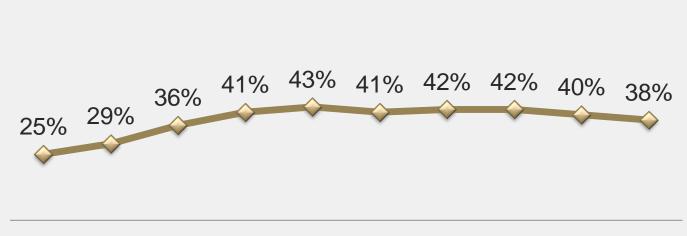




Pell Grant Recipients (SES indicator)

% Received Pell Grant First Semester



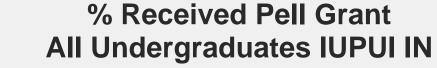


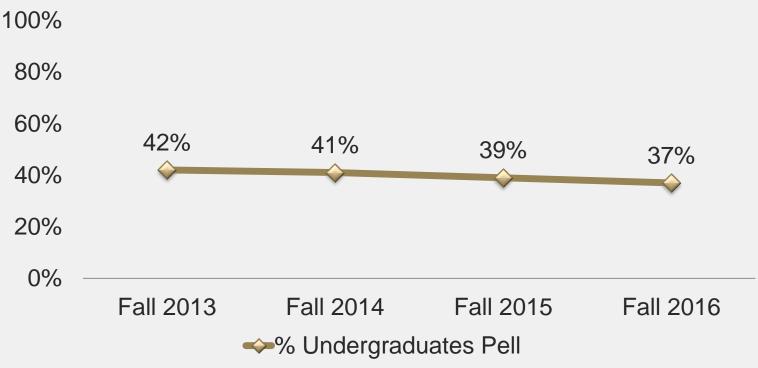
→ Beginners Pell



Note: 2016 data is Preliminary – Early Fall Data

Pell Grant Recipients (SES indicator)







Fall 2013 % Received Pell in during 2013-2014 AY Fall 2014 % Received Pell in during 2014-2015 AY Fall 2015 % Received Pell in during 2015-2016 AY Fall 2016 % Received Pell in Fall Semester

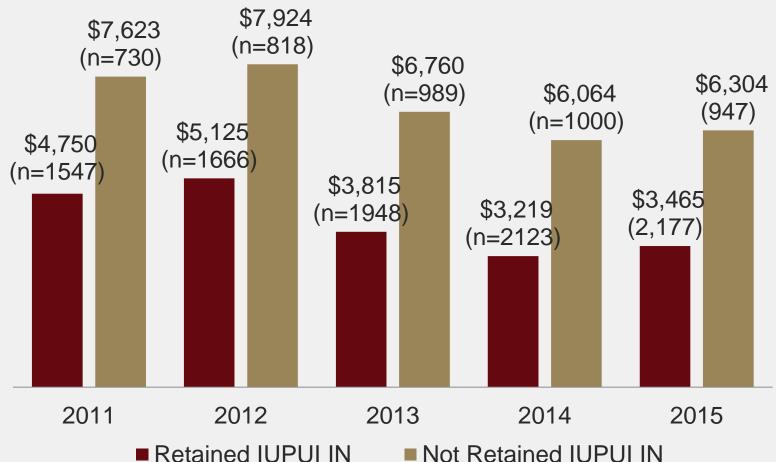
Unmet Financial Need

The National Common Data Set provides a framework for determining the percentage of each student's academic year financial need that is "met" by gift aid (scholarships, fellowships, grants and fee remissions), subsidized federal student loans (loans that do not capitalize interest while students are in school), and federal work study earnings. Unmet need is the portion of a student's academic year financial need that exceeds these forms of financial aid. Students may choose to borrow unsubsidized federal or private loans to cover this "unmet" portion of their financial need. This takes financial need and subtracts need based aid until it reaches zero. This includes Stafford/Perkins subsidized loans, but not unsubsidized. This does not include parent loans or private loans. It does include military benefits.



Annual Unmet Financial Need and One-Year Retention FT, FT Beginners

Total Unmet Financial Need Academic Year





Not Retained IUPUI IN

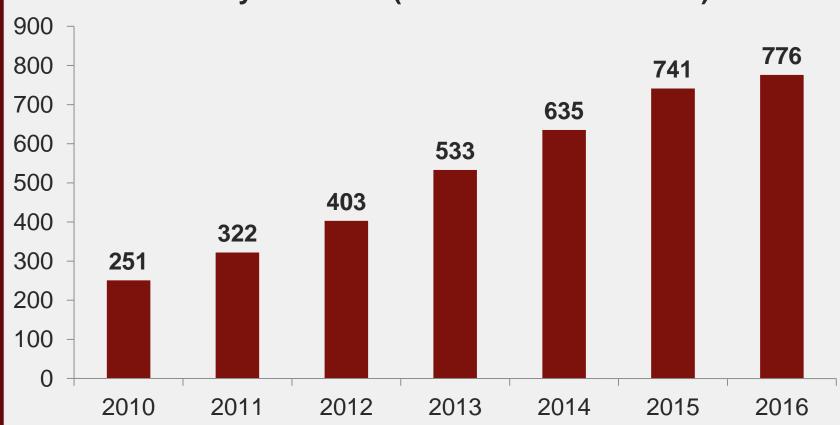
Unmet Financial Need All Undergraduates

| Unmet Financial Need Academic Year Fall 2015 IUPUI Indianapolis | N | % of All |
|---|--------|----------|
| No FAFSA on file | 5077 | 26% |
| No Unmet Financial Need (FAFSA on file) | 4283 | 22% |
| \$1 to \$1000 Unmet Need | 725 | 4% |
| \$1001 to \$2000 Unmet Need | 675 | 3% |
| \$2001 to \$3000 Unmet Need | 672 | 3% |
| \$3001 to \$4000 Unmet Need | 664 | 3% |
| \$4001 to \$5000 Unmet Need | 708 | 4% |
| \$5001 to \$6000 Unmet Need | 862 | 4% |
| \$6001 to \$7000 Unmet Need | 802 | 4% |
| \$7001 to \$8000 Unmet Need | 758 | 4% |
| \$8001 to \$9000 Unmet Need | 635 | 3% |
| \$9001 to \$10,000 Unmet Need | 512 | 3% |
| More Than \$10,000 Unmet Need | 3305 | 17% |
| Grand Total | 19,678 | |



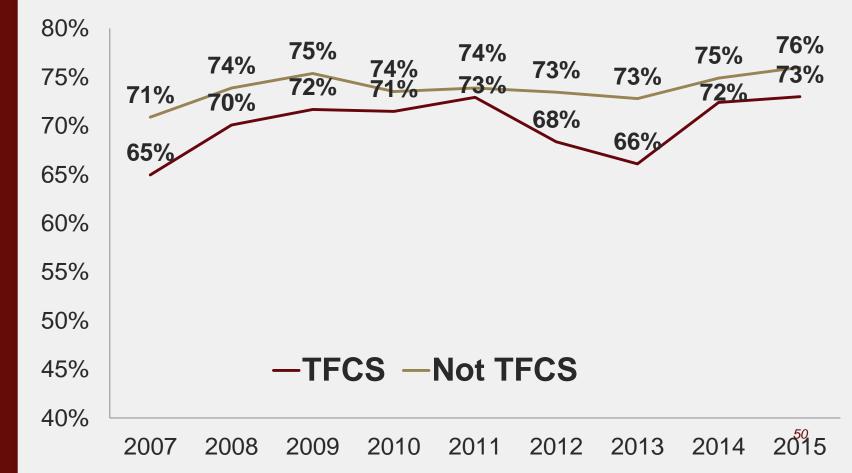
Twenty First Century Scholars

Number of First-Time Beginners Twenty First Century Scholars (Received State Funds)



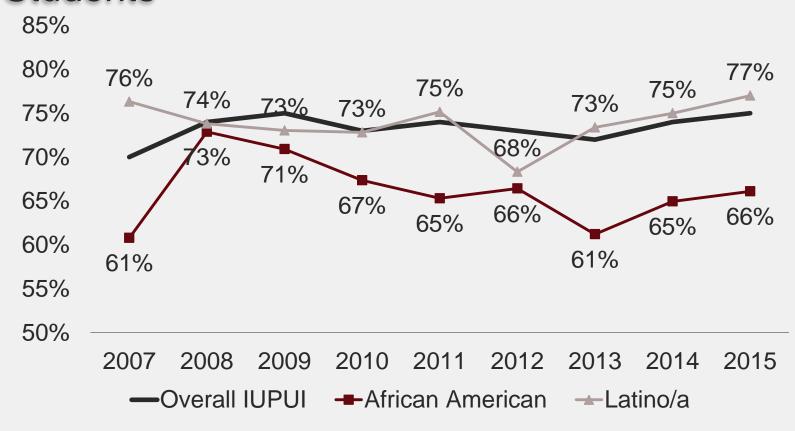


Twenty First Century Scholars One-Year Retention





Indianapolis Only FTFT Cohort One-Year Retention (Bachelor's, Associate, and Certificate any IU) – Underrepresented Students

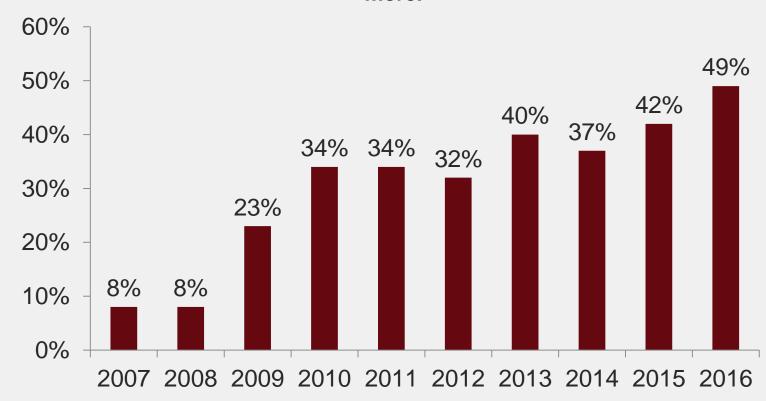




Campus Housing

% First-Time, Full-Time Beginners

Based on students that paid the residence life fee. Includes Ball Residence, Tower, North Hall, Park Place and more.

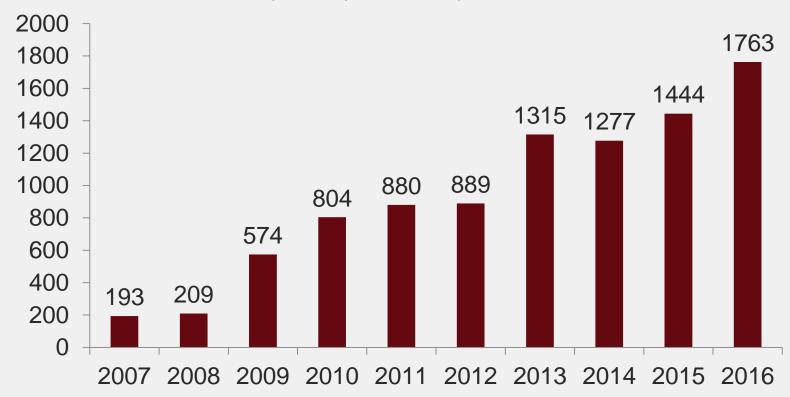




Campus Housing

First-Time, Full-Time Beginners

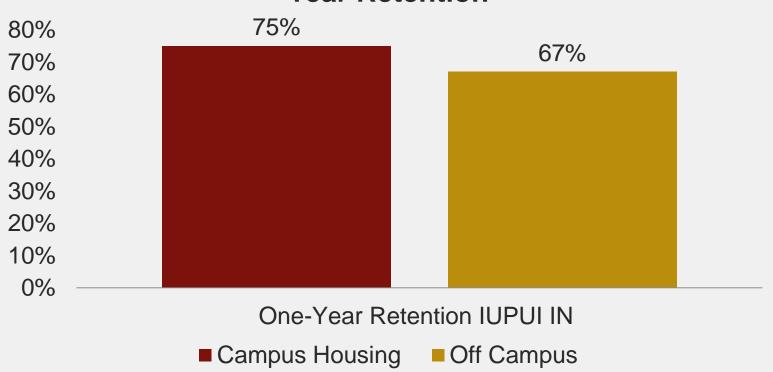
Based on students that paid the residence life fee. Includes Ball Residence, Tower, North Hall, Park Place and more.





Campus Housing and One-Year Retention IUPUI IN

2015 First-Time, Full-Time Beginners One-Year Retention





Differences in one-year retention rates are statistically significant even when entering HS GPA, SAT Score, and Pell Grant in the logistic regression model.

This analysis does not account for self-selection bias.

2015 Top 10 Pre-Majors and One-Year Retention Rates New First-Time, Full-Time Beginners

| | Total N | One-Year Retention Rate IUPUI IN |
|--------------------------------|---------|----------------------------------|
| Pre Nursing BSN | 398 | 63% |
| Exploratory Baccalaureate | 334 | 66% |
| Pre Business BSB | 152 | 70% |
| Pre Biology BS PU | 80 | 61% |
| Pre Dental Hygiene AS | 59 | 64% |
| Pre Psychology BA PU | 52 | 67% |
| Pre Accounting BSB | 51 | 71% |
| Pre Criminal Justice BS | 44 | 68% |
| Pre Forensic & Invgt Sci BS PU | 44 | 59% |
| Pre Psychology BS PU | 43 | 72% |



2015 Direct/Dual Schools and One-Year Retention Rates (Schools with Fewer than 20 students not shown) New First-Time, Full-Time Beginners

| | Total N | One-Year Retention Rate IUPUI IN |
|------------------------------------|---------|----------------------------------|
| Science | 350 | 81% |
| Physical Education | 177 | 80% |
| Engineering | 169 | 83% |
| Technology | 146 | 69% |
| Business | 112 | 88% |
| Liberal Arts | 98 | 66% |
| Herron Art | 92 | 83% |
| Education | 77 | 77% |
| Informatics and Computing | 60 | 69% |
| Health and Rehabilitation Sciences | 45 | 71% |
| Public and Environmental Affairs | 28 | 68% |



Internal and External Changes Expected to Positively Affect Retention and Graduation Rates

IUPUI

- Changes in Admissions Criteria
- More academically prepared students
- More Need-Based Institutional Aid provided
- More Students Enrolled Full-Time and Taking 15 Hour Credit Load Per Semester
- Increases in Campus Housing
- Degree Maps
- High Impact Practices
- Strategic Enrollment Management
- Division of Undergraduate Education and University College (more coordinated approaches to academic support and academic/career advising that go beyond first year)

External

- Changes in High School Math Curriculum
- Increased Access to Dual Credit and AP courses





Beginning Students Predictors of Success (Persistence and Academic Performance)

- High levels of academic preparation (high school GPA is strong predictor)
- High Socioeconomic Status (SES) (not Pell Eligible and having low levels of unmet financial need)
- Registration date (the earlier a student registers for classes, the higher their retention rate)
- Placing into credit-bearing math at entry
- High rigor and intensity of high school curriculum
- Achieving satisfactory academic performance in first semester
- Participating in early interventions (peer mentoring, Summer Bridge, Diversity Equity and Achievement Program -DEAP)
- Participating in High Impact Practices (Service Learning, Themed Learning Communities, Internships)
- Enrolling in 15 or more credit hours first semester
- Living on campus
- Gender (female)
- Not being First Generation



Transfer Students Predictors of Success (Persistence and Academic Performance)

- Transferring in as a Junior or Senior (based on credits)
- Being directly admitted into a school at entry
- Being an International student
- Being older
- High Socioeconomic Status (SES) (not Pell Eligible)
- Not being First Generation
- High Transfer In GPA
- Enrolling in 15 or more credit hours first semester
- Placing into credit-bearing math at entry
- Achieving satisfactory academic performance in first semester



Predictors of Success (One-Year Retention IUPUI IN) 2013, 2014, 2015 Entering Student Survey Results (n=8,889) Covariates: HS GPA, SAT Score, Pell Grant

Belonging and Commitment to IUPUI

- + Sense of Belonging (e.g., I feel like I fit right in on campus)
- + Organizational Commitment (e.g., It is important for me to graduate from IUPUI (e.g., rather than from another college)
- External Commitments (working off-campus, care for dependents, commuting, taking care of household responsibilities)

Motivation and Commitment

- + Commitment to educational goals
- +Drive to succeed (confidence)
- + Motivation for College Work (confidence)
- Come to class late (past behavior)
- Wait until last minute to get assignments done (past behavior)

Confidence Levels- Self-Efficacy

- + Ability to seek out appropriate academic help
- +Ability to manage finances
- + Study skills
- + Emotional health
- + Physical health (not for 2015 cohort))
- + Intellectual or Academic Activities

Expectations

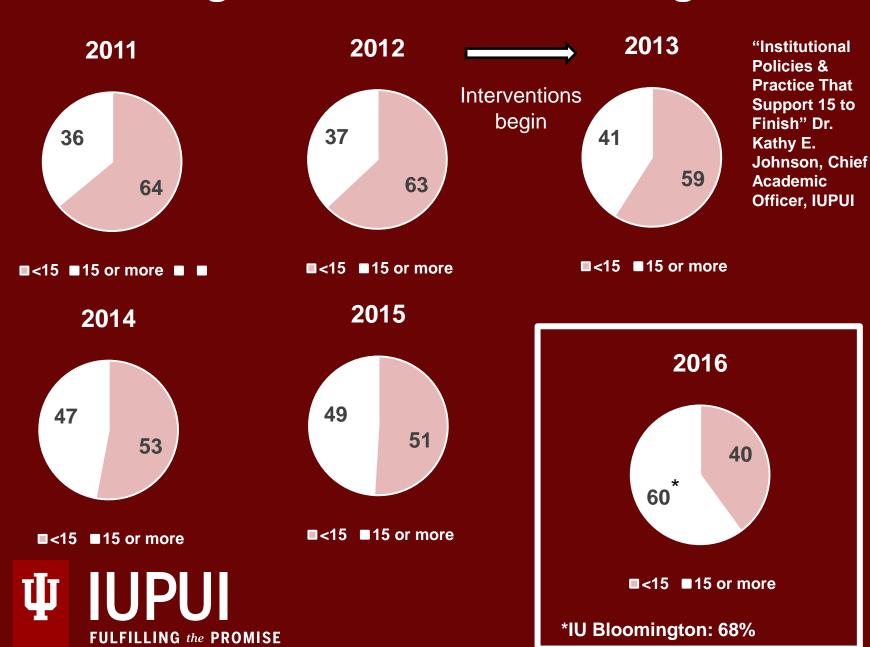
- + Plan to enroll in summer courses
- + Plan to participate in service learning
- + Plan to participate in student clubs/groups
- + Plan to participate in events or activities on campus
- + Plan to change major (marginally significant .063)

Concerns





Game Changer! All Full-Time Undergraduates



Banded Tuition & Credit Load

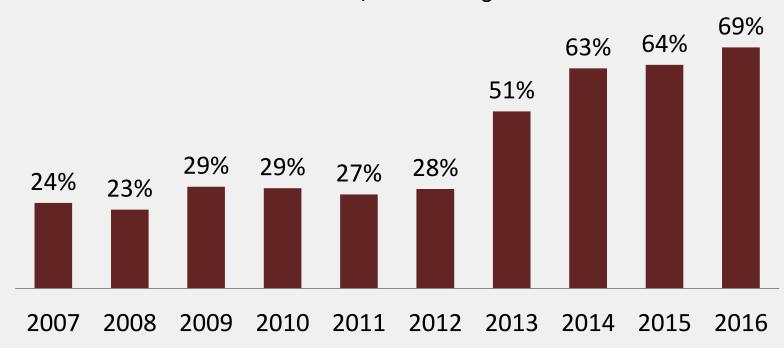
10% more students enrolled in 15 or more credit hours compared to Fall 2015

| Full-Time Undergraduate Enrollment by Student Credit Hour Load | | | | | | | |
|--|--------|------------|-------|--------|------------|-------|------------|
| Credits | 2015 N | % Share | % | 2016 N | % Share | % | YTD Dif |
| | Census | Silale | | Census | Silait | | ווט |
| 12 | 3455 | 21.8% | | 2520 | 15.5% | | |
| 13 | 2346 | 14.8% | 50.6% | 1904 | 11.7% | 40.3% | -9.3% |
| 14 | 2236 | 14.1% | | 2128 | 13.1% | | |
| 15 | 3954 | 24.9% | | 4399 | 27.0% | 59.7% | 10.3% |
| 16 | 2239 | 14.1% | | 2847 | 17.5% | | |
| 17 | 1000 | 6.3% | 49.4% | 1324 | 8.1% | | |
| 18 | 592 | 3.7% | | 1065 | 6.5% | | |
| 18+ | 53 | 0.4% | | 88 | 0.6% | | |
| Total UG | 15,875 | | | 16,275 | | | |



15 or More Credit Hours Attempted

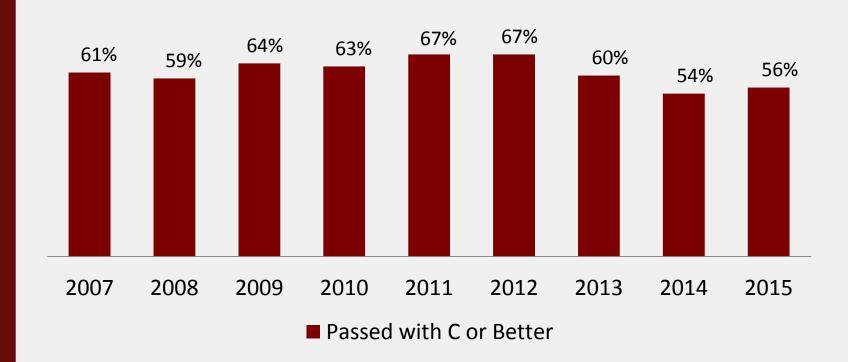
% 15 IU Credit Hours or More Attempted Fall First-time, Full-Time Beginners





Percent Who Attempted Completed

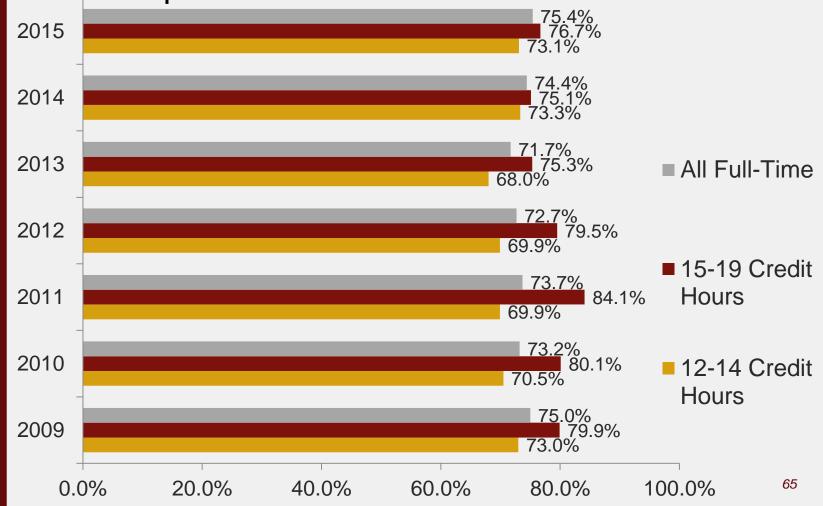
% Passed 15 or More Credit Hours With C or Better First-Time, Full-Time Beginners who Attempted 15 or More





Retention Rates by Credit Hours Attempted

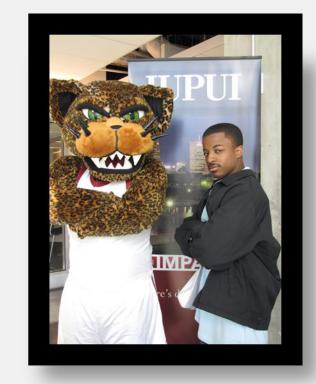
One-Year Retention Rates for First-Time, Full-Time Beginners by Credit Hours Attempted





US NEWS AND WORLD REPORT RANKINGS

- -Nationally Ranked University
 - #106 Public National University
- -Recognized for Service Learning, Civic Engagement, First-Year Experience, and Learning Communities
 - TLC: One of 28 listed
 - Service Learning: One of 27 listed
- -High School Counselor Ranking #98
- -Top 25 Masters Nursing Program (#23 tie)
- -Top 100 Best Law School (#100 tie)
- -Other Top 100 Graduate Programs:
 - Occupational Therapy (tie #25), Social Work (tie #27), Public Affairs (tie #41), Physical Therapy (tie #53), Fine Arts (tie #59), Clinical Psychology (tie #62), Psychology (tie #92).





Impact of Faculty and Staff on High Risk Students

Schreiner, Noel, Anderson, & Cantwell, 2011

Journal of College Student Development

Qualitative Study of 62 successful high-risk students from nine different colleges and universities.

Students asked to identify and describe someone on campus who had been most influential in their ability to persist.

54 campus personnel who were identified by these students were interviewed twice to learn what they do to help students succeed and persist.



What Made the Impact?

- A desire to connect with students.
- Really making a difference on students at critical junctures: "Angels Unaware."
- Wanting to make a difference in students' lives.
- Possessing a wide variety of personality styles and strengths but being perceived by students as genuine and authentic.
- Being intentional about connecting personally with students.



Faculty Who Made a Difference

"Caring"

"Compassionate"

"Rapport"

"Takes an interest in me"

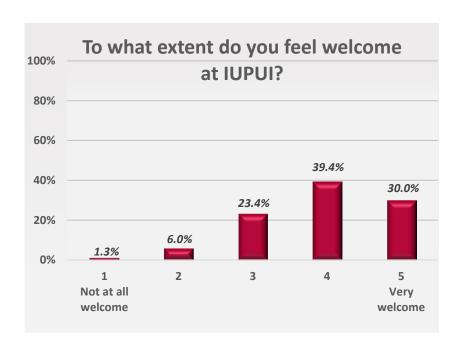
"Helps me"

"Respects me"

"Listens to me"



Welcoming Campus Initiative Survey



- Undergraduate students (3.98) rate their feeling of welcome significantly higher compared to graduate students (3.79).
- Undergraduate transfer students (3.84) feel significantly less welcome compared to undergraduates who begin at IUPUI (4.05).
- No significant differences were found on gender, race, LGBTQ status, disability status, veteran status, or if the respondent identifies as an international student for undergraduate or graduate respondents.

What does a welcoming campus mean to IUPUI students?

Faculty/staff/students who are friendly and helpful - 35% of comments

"Where people smile, say hi...will listen to what your needs/opinions are."

"Staff and faculty that are approachable and convey interest in facilitating student success."

A sense of belonging/community - 25% of comments

"To feel accepted and a valuable part of the academic and social environment."

"Where each individual feels as though they are part of a team."

A campus that is welcome to all persons/ideas/beliefs - 17% of comments

"Where a person feels free to respectfully express their thoughts and ideas in a way to create discussion and dialogue."

What can IUPUI do to make campus more welcoming?

Events (More options & advertisement) - 18% of comments

"Have more group activities during all times of the day."

"We need something to add more liveliness to campus, especially on the weekends."

Diversity education and appreciation - 7% of comments

"Cultural competency is really important. I don't want faculty and staff to say offensive things because they aren't taught."

"Hire more faculty and staff of color and make sure they are in visible positions where students can find them."

Physical improvements - 7% of comments

"Have more comfortable study places in the various buildings."

"I think we could use better building signage and signs that indicate the direction you go to get to key places."

Reach out more to non-traditional students - 6% of comments

"Events are not family-friendly or convenient for non-traditional students."

"As a commuter student I have not had many chances to get involved in activities."

Undergraduate General Satisfaction

Ratings of Satisfaction With IUPUI Experiences

Satisfied Very Satisfied Quality of Academic Programs 48% 30% Quality of Faculty 46% 29% **Physical Environment** 53% 23% Social Experiences 39% 18% Academic Experiences 32% 51%



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